



Memo

To : All CompEasy External Users

Progress on the Implementation of the Compensation Fund's new Integrated Online Claims System

The Compensation Fund has embarked on the modernization journey which is aimed at improving service delivery. The eCOID project developed an integrated online claims management system called CompEasy which replaced Umehluko.

Update on the functionalities that are available on the CompEasy system since Go Live:

1. CompEasy External user password reset

In an effort to improve User experience on the CompEasy system, we noted the concerns and delays in the reset of password and have improved the process. The password reset functionality is now available directly on the CompEasy system which can be accessed on the Department of Employment and Labour website under Online Services:

<https://compeasy.labour.gov.za:44328/fiori>





CompEasy

ANNOUNCEMENT:

Welcome to the Compensation Fund Claims Management System
First time users:
1) Click External User Registration.
2) Please note that you need to register For Departmental Access before you register at CompEasy at:
<https://cfonline.labour.gov.za>
Communication mail will be sent to newly registered users on access.
Please Email CompEasySupport@labour.gov.za for support.

External User Registration

User

Password

Log On

Password Reset

Manuals

employment & labour
Department:
Employment and Labour
REPUBLIC OF SOUTH AFRICA

Compensation Fund
WORKING FOR YOU

- ✓ Please enter your username, email address and click on get password.
- ✓ The details will be sent to your email address.



employment & labour

Department:
Employment and Labour
REPUBLIC OF SOUTH AFRICA

Forgot Password Details

Welcome To Password generate application:

Username (ID):

eMail:

Get Password

Yours faithfully,

V Mafata

Compensation Commissioner