CONTENTS

• Strategic Plan 2015 - 2020
• Service Delivery Performance
• Changes to Policy & Legislative Environment
• ICT Modernisation
The Compensation Fund is established in terms of section 15 of the Compensation for Occupational Injuries and Diseases Act as amended.

The main objective of the Act is to provide compensation for disablement caused by occupational injuries or diseases sustained or contracted by employees or for death resulting from such injuries or diseases and provide for matters connected therewith.
The Mission of the Compensation Fund is to:

- Provide efficient, quality, client centric and accessible COID service
- Sustain financial viability
- Ensure an organisation which takes care of the needs of its staff for effective service delivery
To be a **world class** provider of **sustainable** compensation for occupational injuries and diseases, rehabilitation and reintegration services
# STRATEGIC PLAN

The Strategy of the Fund is comprised of two strategic priorities or areas of focus for the success and sustainability.

<table>
<thead>
<tr>
<th>Strategic Priorities</th>
<th>Quality Medical Care</th>
<th>Client Centered Care</th>
<th>People</th>
<th>Performance</th>
</tr>
</thead>
<tbody>
<tr>
<td>To provide faster, reliable and accessible COID Services by 2020</td>
<td>To provide an effective and efficient client oriented support services</td>
<td></td>
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</tr>
</tbody>
</table>

**Flagship Projects**

- Integrated Online Platform for Employer Registration and compliance management
- Online Claims Management System
- Hospital Care Management Program
- Disability Care Management
- Integration of data from e-claims. ICM and umehluko systems or better
- Review of medical services function in the Fund
- Chronic Medication Dispensing

- Improved capacity through Human Resource Development
- Increase in the asset base of the Fund through investments
- Contribute to employment creation through investments and training programmes
Over the next three year period, we hope to see a more efficient and responsive Compensation Fund with clear focus.
## PROGRESS ON CLAIMS PROCESSING

<table>
<thead>
<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>Medical</td>
<td>1 832 119 330</td>
<td>1 144 991 095</td>
<td>685 007 625</td>
<td>848 767 687</td>
</tr>
<tr>
<td>Compensation</td>
<td>92 986 848</td>
<td>84 357 350</td>
<td>75 323 024</td>
<td>68 094 156</td>
</tr>
<tr>
<td>Pension</td>
<td>580 154 717</td>
<td>523 793 672</td>
<td>182 329 900</td>
<td>187 543 130</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>2 505 260 894</strong></td>
<td><strong>1 753 142 118</strong></td>
<td><strong>942 660 549</strong></td>
<td><strong>1 104 404 973</strong></td>
</tr>
</tbody>
</table>
PROGRESS ON CLAIMS PROCESSING

Total Benefits Paid

- 2013/2014: Medical 848,767,687
- 2014/2015: Medical 685,007,625
- 2015/2016: Medical 1,144,991,095
- 2016/2017: Medical 1,832,119,330

- 2013/2014: Compensation 680,941,530
- 2014/2015: Compensation 753,230,240
- 2015/2016: Compensation 843,573,500
- 2016/2017: Compensation 929,868,480

- 2013/2014: Pension 187,543,130
- 2014/2015: Pension 182,329,900
- 2015/2016: Pension 523,793,672
- 2016/2017: Pension 580,154,717
CHANGES TO THE POLICY AND LEGISLATIVE ENVIRONMENT
Review of the Employer Assessment Model

Challenges with the current model

- Complex: Many classes, reductions, loadings, rebates
- Perverse incentives, can be manipulated
- Lack of data credibility: Some small classes
- Unfair: Smaller companies, range very severe
- Maintenance: ambiguous, outdated
- Current model comprises 102 sub-classes
EMPLOYER ASSESSMENT MODEL

- Enrich COID classification with “The SIC classification system”

- Adjusted and maintained by statistics SA – “The SIC” classification system

- Same system is used by CIPC

- Reduce 102 rating classes to 5
Allocate current 102 industry classes to 5 rating classes

Similar size by number of employers contributing more than the minimum

Use current rates. This should be good indicator of experience

It would minimize impact on employers.
Investigate using SIC code on the CIPC database

All 2015 “bills” (ROEs)

- Company registration number exists
- No Co registration number
- Some form of CIPC match
- No Match on CIPC
- Name only
- Nr only
- Nr and Name

- 42%
- 15%
- 6%
- 5%
- 7%
- 26%
Implication of the new model

Positive

• Simpler system
• Enhanced predictability
• Possibility of simplified collection
• Eventual reduction in assessments
• Better service

Positive / Negative

• Some will see an increase in rates
• Some will see a reduction in rates
• Those paying the min – no impact
• Fewer loadings / reductions
ICT MODERNISATION
ELECTRONIC REGISTRATION SYSTEM

• Employer Information is captured manually during registration creating:
  • Possibility of fraud due misrepresentation of information
  • Backlogs in the registration of businesses for COIDA
  • Data capturing errors

• Employers cannot register, submit return of earning and pay their assessments in a seamless manner
ELECTRONIC REGISTRATION SYSTEM

• The Fund has commenced developing an integrated electronic system for Online
  – Self Registration with validation of information
  – Submission of Return of Earnings
  – Payment of Assessment
  – Generation of Letter of Good Standing
ELECTRONIC REGISTRATION SYSTEM

• Benefits to be derived from the electronic system include:
  – Reduction of the costs of doing business with the Fund
  – Automated update of some information that will lead to reduction of data capture errors
  – Quicker registration turnaround times
Thank You...